ACCELERATE YOUR DIGITAL TRANSFORMATION

Collaborate with our team on solutions that deliver measurable impacts quickly and reliably

DISRUPT THE STATUS QUO

In today's digitally driven world, transformation is essential to keep pace with the ever evolving competition. Customers and employees expect a modern digital experience to accomodate the way they interact with businesses today. Additionally, keeping up with business at the speed of now requires a modern digital foundation.

Customer Engagement

Customer 360

Claims Experience

Customer Retention

Frictionless Experiences

Workforce Enablement

Employee Efficiency

Employee Engagement

Automated Processes

Operations Optimization

Regulatory Compliance

Fraud Detection

Speed of Underwriting

Holistic View
Strategy to Implementation to Sustainment

Iterative Delivery
Phased approach focused measurable outcomes

Quality Reviews
Continuous delivery verification

Accelerators
Implementation and Conversion frameworks

Intelligent Innovation
Actionable Insights backed by AI & Data Science

A TRUSTED PARTNER

We work with our clients as a trusted partner as a solution integrator of Insurity's full product suite.

We are honored to be recognized for our efforts as an established IT Service Provider for Insurers in the Novarica Market Navigator report.

We solve business challenges with holistic solutions addressing the impact to the organization and supporting systems.

We bring a wealth of property and causality implementation expertise to ensure a successful digital business acceleration.

RCG Global Services

ENABLE A FULLY AUTOMATED BACK OFFICE FOR FRICTIONLESS CUSTOMER EXPERIENCE
Recover 20% of lost revenue

SYMPTOMS OF NEEDING A BACK OFFICE DIGITAL TRANSFORMATION
Minor losses of productivity across multiple areas quickly impact the organization

Missing deadlines
Internal processes cause unplanned or delayed delivery

Increasing staff turnover
Staff expected to do more with less capabilities

Declining insured satisfaction
Frustrating and cumbersome user experience

Missing revenue forecasts
Infrequent, simplistic, static disjointed reporting

A FRAMEWORK OF MODERN TECHNOLOGIES
Enable your staff to focus on impacting business outcomes instead of repetitive work

TASK AUTOMATION
Creating a frictionless user experience and simplifying internal operations by replacing simplistic, manual tasks with RPA

CLOUD OPERATIONS
Migrating mainframe capabilities to cloud-based solutions supporting real-time integration and digital experiences

DATA & ANALYTICS MODERNIZATION
Removing data silos creating a unified data view for end users' business insights and data driven decisions

ARTIFICIAL INTELLIGENCE
Interacting with insureds through automated chats, and developing of individualized insurance product offerings

THE ART OF THE POSSIBLE

Hours to Seconds
Daily file extraction and task creation

Accuracy
Combine data from external sources

Simplification
Notification of mismatched data

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